

Essential IDRT Performance Measures

December 2021

Case Data Specific Measures – Quantitative:

1. Number of Cases for which the data are being analyzed in the time period (e.g., during the project) – are litigants using the new process

Breakdown by:

- district

2. Time to Disposition - the average time from filing to disposition – how quickly cases are reaching resolution

Breakdown by:

- district

3. Time to Disposition/Case Closure For Regular Track Cases - the average time from filing to disposition – are IDRT cases resolving faster than regular track cases

Breakdown by:

- district

Collection Method:

1. All IDRT Case Numbers will be reported to the ARPA coordinator.
2. Using the Full Court case management system, the ARPA coordinator will track days to disposition/case closure for IDRT cases.
3. Using the District Court Dashboard, the IDRT time to disposition/case closure will be compared to regular track time to disposition/case closure.

Timeline:

1. Case Specific Measure will be reported every six months starting in July 2022.

Case Data Specific Measures – Qualitative:

1. Litigant satisfaction during the data analysis (e.g., during the project) – are litigants satisfied with the IDRT process

Breakdown by:

- district

2. Judicial Satisfaction – during the data analysis (e.g., during the project) - are judges satisfied by the IDRT process

Breakdown by:

- district

Collection Method:

1. The ARPA Coordinator and MLSA will develop a short survey gauging satisfaction with the IDRT for litigants.
2. Litigants will be handed the hardcopy survey in court and asked to complete it before leaving the courtroom.
3. Survey will be forward to the ARPA coordinator and input using Survey Monkey
4. Participating judges will be surveyed using Survey Monkey

Timeline:

1. Litigant survey measures will be reported every six months starting in July 2022.
2. Judges will be surveyed every six months starting in July 2022.